

## UPCOMING CLOSURES

### Presidents' Day

Monday, February 19

### Memorial Day

Monday, May 27

### Juneteenth

Wednesday, June 19

## AFFINITYLINE | 833-242-3364

It's the quickest and easiest way to check your account balance over the phone.

**All you need is your account number and 4-digit PIN password.**

\*If you are a first-time user, you'll need to enter the last 4 numbers of your SSN as your PIN when prompted.



## MESSAGE TO MEMBERS

We have had an eventful start to 2024. The changes in the weather have definitely made these last few weeks interesting as we have adjusted from feet of snow and sub-zero temperatures to getting back above freezing and being wet and rainy. We appreciate everyone's patience as we work through each weather event and determine the best decision for staff and our members.

I want to remind everyone that we have many great options for you to access your accounts and help take care of your financial needs virtually through online banking and our mobile app. These are great tools to use when you need something but can't make it into a branch due to something like the weather.

I also want to remind everyone that we recently sent an e-mail for a call to action to join our board of directors. As a not-for-profit cooperative, Affinity Credit Union is guided by a volunteer board of directors made up of members of the credit union who help guide us in our strategic direction. The board of directors play a vital role in our success, and we are looking for members to join our leadership team and help guide us into the future.

If you are interested in becoming a board member, please see the information included in this newsletter. If you have questions or want to learn more about what is included with being a board member, please don't hesitate to contact me. I would love to set up some time to discuss this.

As I settle into the new role, my goal is to continue to work with our team here to ensure that we are delivering on your financial needs. Our goal is to continue to improve the products and services we provide each day and continue to find ways to enhance your experience and improve the financial well-being of all.



Jeremy Smith, CEO

[www.affinitycuia.org](http://www.affinitycuia.org) • 515-288-7225 • 800-343-1028

475 NW Hoffman Lane  
Des Moines, IA 50313  
  
1700 E Army Post Road  
Des Moines, IA 50320

### Lobby Hours

Mon, Tues, Thurs: 9:00 am – 5:00 pm  
Wednesday: 10:00 am – 5:00 pm  
Friday: 9:00 am – 5:30 pm  
Saturday: closed

### Drive-Up Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm  
Wednesday: 10:00 am – 5:30 pm  
Friday: 8:30 am – 6:00 pm  
Saturday: closed

### Phone Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm  
Wednesday: 10:00 am – 5:30 pm  
Friday: 8:30 am – 6:00 pm  
Saturday: closed



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

## AFFINITY APPAREL AVAILABLE IN THE LOBBIES OF BOTH BRANCHES

Don't forget you can still purchase your Affinity apparel in either of our branch lobbies!

Available in sizes S-3XL and a variety of colors - all at GREAT LOW PRICES.

Best of all... all sales will be donated to a different charity each month.



## 2023 TAX FORMS

1099 forms will be mailed at the end of January to all Affinity members who were paid taxable dividends and interest of more than \$10 in 2023. In addition, 1098 forms will be mailed to Affinity members who paid over \$600 of interest on real estate loans in 2023.

INTRODUCING...

## CREDIT SCORE OPTIMIZER

YOUR CREDIT SCORE AND MORE.  
ANYTIME. ANYWHERE.



## NEW CREDIT SCORE OPTIMIZER TOOL

Free Credit Score tools are now available through online and mobile banking. Enroll to get started today!

- FREE access to your credit score, full credit report & credit monitoring
- Track your score daily - your score will never be negatively affected
- Receive personalized tips on how to achieve your credit goals
- Learn about factors impacting your credit score
- See how your credit score might change before you take certain actions
- Unlimited full credit report access

## LOOKING TO HELP MAKE A DIFFERENCE IN YOUR COMMUNITY?

## JOIN OUR BOARD OF DIRECTORS!



## JOIN AFFINITY'S BOARD OF DIRECTORS

Every year at our Annual Meeting, Affinity Credit Union members are given the opportunity to vote for the credit union's Board of Directors. As a not-for-profit cooperative, Credit Union Directors serve on a volunteer basis.

Do you have a strong desire to help Affinity continue to succeed and grow? Are you willing to take a leadership role in charting the future of Affinity? If so, fill out an application online!

**Completed applications can be mailed to the address below or dropped off at an Affinity branch. Applications must be submitted by February 13, 2024.**

ATTN: CEO, Jeremy Smith  
475 NW Hoffman Lane  
Des Moines, Iowa 50313