



Summer Issue 2020

Lobby Hours

Temporarily Closed

Drive Up Hours

Mon, Tues, Thurs & Friday, 8:30am – 5:30pm

Wednesday, 10am – 5:30pm

Saturday, Temporarily Closed

Contact Center

Mon, Tues, Thurs & Friday, 8am – 6pm

Wednesday, 10am – 6pm

Saturday, Temporarily Closed

Locations:

475 NW Hoffman Lane
Des Moines, IA 50313

1700 E Army Post Road
Des Moines, IA 50320

(515) 288-7225

Toll-free (1-800) 343-1028

www.affinitycuia.org

Holiday Closings & Special Holiday Hours

Independence Day
Saturday, July 4

Labor Day
Monday, September 7

Message to Members

The past three months have been unlike anything we've seen before. From late March until early June, the majority of our staff have worked remotely from their homes. We have had front-line employees shift to other positions temporarily because they were at a higher risk for COVID-19. There have been some staffing changes over the months as well and we have been actively recruiting and hiring some great new people. Thank you for your patience and understanding while waiting in our drive-thru lanes. Also, thank you to our nearly 800 members who used remote deposit capture for the first time in April and May to avoid the drive-thru by depositing through their mobile phones. Going through COVID-19 is testing everyone's ability to do shopping, banking and many other things differently than before. Since it's clear that the past several weeks are just a flattening of the curve, here is what you can expect from Affinity.

We plan to continue to handle teller transactions through drive-thru only until it's clear that positive cases have declined to the point that it is safe for members and employees to re-open our lobbies. At the Hoffman location, we have added the third lane for the busiest days to keep traffic flowing more quickly. For those of you who come to the credit union daily or multiple times per day, please consider how you could consolidate those trips into one every couple of days. By August, we anticipate opening by appointment only for loan closings or account openings as needed. At the same time, we can close most loans electronically and are continuing to improve our processes to enhance that experience. In the meantime, we ask for your patience and understanding as these are very trying times in Des Moines and throughout our country.

Finally, our annual membership meeting has been postponed until Tuesday, August 4. Originally this was going to be a big celebration as it will be our 70th. COVID-19 spoiled those plans, so we will need to limit attendance and adjust this year's election process to ensure that all members can participate.

Information about that has probably already been received by many of you. There are several very qualified candidates willing to volunteer their time, and management is appreciative of our unpaid volunteers now more than ever.



Jim Dean, CEO

Due to the COVID-19 pandemic, we have made the difficult decision to cancel this year's Charity Golf Tournament to benefit Youth Emergency Shelter & Services (YESS), Iowa's largest and most comprehensive emergency shelter for kids. YESS provides shelter, food, healing and hope to children in their most crucial times of need.



While the need for funds still remains, donations will be accepted. To make a donation, please make checks payable to Affinity Credit Union and mail to:

Affinity Credit Union
Attention: Golf Committee
475 NW Hoffman Lane
Des Moines, IA 50310



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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TAKE ADVANTAGE OF OUR HELOC SPECIAL

Use the equity in your home to access money whenever you may need it.

HELOC SPECIAL

GET THE **EXTRA CASH**
YOU NEED...WHEN YOU NEED IT.

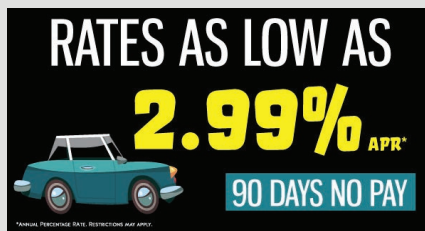


*ANNUAL PERCENTAGE RATE. RESTRICTIONS MAY APPLY.

0.99%

INTRO APR*

**REFINANCE YOUR
AUTO LOAN FROM
ANOTHER LENDER.
CHANCES ARE WE'LL
BEAT YOUR RATE!**



Good times...tough times...everyone could use extra money. Bring your auto loan to Affinity and get a better rate. Plus, make no payments for 90 days!

AFFINITY AWARDS \$6,000 IN STUDENT SCHOLARSHIPS

Affinity's scholarship program encourages young adults to learn about the credit union movement and to prepare themselves for future challenges. This year, Affinity partnered with Des Moines North and Saydel high schools to award multiple \$1,500 scholarships to those students looking to further their education.

Congratulations to our 2020 Des Moines North award winners, Julian Perez and Bariture Ibaakee as well as our Saydel award winners, Roland Kouski and Megan Ford, all recipients of a \$1,500 scholarship.

WE ARE PEOPLE HELPING PEOPLE. WE ARE BUILDING BETTER LIVES.

Food banks across the country are working hard to meet the growing needs of the community. To aid pandemic response efforts in our communities, Affinity Credit Union is proud to support The Food Bank of Iowa by donating \$10,000.

This donation will help provide 40,000 meals to local families in need.

Over the last 12 months, Affinity has donated over \$20,000 to The Food Bank of Iowa. Now more than ever we are committed to helping support this community - our community.

The effects of COVID-19 will be felt long into the future and our neighbors will continue to need our help. Please join us in helping to keep our food banks strong.



AFFINITY MAKES \$1,000 DONATION BETWEEN TWO LOCAL CHARITIES

As we navigate through the COVID-19 crisis together, Affinity Credit Union is proud to donate \$500 to the Animal Rescue League of Iowa, a non-profit organization dedicated to enriching the lives of homeless animals and educating the public about animal welfare. As well as a \$500 donation to Hope Ministries, a non-profit organization that provides food, clothing, shelter and life recovery programs for men, women and children from seven ministry centers around Des Moines.

Mission Statement

Building Better Lives

Board of Directors: David Busch, Chairman | Cara Harris, Vice Chairman | Lee Roy Porter, Treasurer | Marjorie Ramsey, Secretary

Supervisory Committee: Andrew Roby | Cindi Summers | James Martens | Jessica Scott