

UPCOMING CLOSURES

Labor Day

Monday, September 4

Indigenous Peoples' Day

Monday, October 9

AFFINITYLINE | 833-242-3364

It's the quickest and easiest way to check your account balance over the phone.

All you need is your account number and 4-digit PIN password.

*If you are a first-time user, you'll need to enter the last 4 numbers of your SSN as your PIN when prompted.



MESSAGE TO MEMBERS

Our 29th annual golf outing started with a downpour but ended with sunny skies and a great time had by all in attendance. "GOING BIG" was the name of this year's event and that is exactly what we did, raising \$25,000 for Big Brothers & Big Sisters of Central Iowa.

Thank you to everyone who played and contributed, especially to our partners who generously supplied sponsorship contributions for this event - most notably our presenting sponsor, Firestone Ag. Next year marks a milestone, as it will be our 30th golf outing. Can we meet the challenge to raise \$30,000 for another worthy cause within the greater Des Moines region?

Marge Ramsey made Des Moines greater by giving her time and talents to so many organizations over much of her lifetime. Included on that lengthy list of organizations is Affinity Credit Union, where Marge served as Board Secretary for all her 25 years of volunteer service. Declining health caused her to resign in 2022 and on August 7, Marge passed away.

On Thursday, October 19, we will dedicate the Marjorie Ramsey Memorial Garden. This garden was recently completed between the buildings at our Hoffman branch. Fittingly, October 19 is also the 75th Annual International Credit Union Day, a day to celebrate our employees' and volunteers' tireless efforts.

We are honored to have been named the National Association of Federally Insured Credit Union's (NAFCU) 2023 Credit Union of the Year in the \$500 million and smaller class. Over 4,000 of the remaining 4,700 U.S. credit unions are in this asset range.

This is truly a team award that can only be achieved when a small group of people are determined to perform incredible work. These past five years have seen many positive changes at Affinity Credit Union, and our goal is to continue to live up to such distinguished recognition.



Jim Dean, CEO

www.affinitycuia.org • 515-288-7225 • 800-343-1028

475 NW Hoffman Lane
Des Moines, IA 50313

1700 E Army Post Road
Des Moines, IA 50320

Lobby Hours

Mon, Tues, Thurs: 9:00 am – 5:00 pm
Wednesday: 10:00 am – 5:00 pm
Friday: 9:00 am – 5:30 pm
Saturday: closed

Drive-Up Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm
Wednesday: 10:00 am – 5:30 pm
Friday: 8:30 am – 6:00 pm
Saturday: closed

Phone Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm
Wednesday: 10:00 am – 5:30 pm
Friday: 8:30 am – 6:00 pm
Saturday: closed



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

ONLINE BANKING NOW AVAILABLE IN SPANISH

Affinity now offers the ability to display online banking in Spanish. The language displayed will be based on your individual web browser setting.

This option is strictly for desktop online banking as of now, though we are working to provide Spanish language display in the mobile app soon.

AFFINITY REMEMBERS MARGE RAMSEY (1941 - 2023)

We are saddened to announce the passing of long-time volunteer director and community advocate Marjorie Ramsey.

Marge served on the Affinity board of directors for over 25 years, a fixture of leadership and consistent voice of our member-owners.

She will be truly missed. Our deepest sympathies to her family and loved ones.



YOUR 2023 CREDIT UNION OF THE YEAR!

We are thrilled to announce that Affinity Credit Union has been named NAFCU's Credit Union of the Year for all credit unions less than \$500 million in assets. Out of 4,700 credit unions in the United States, over 4,000 are in this class, making this achievement even more remarkable.

This recognition is a testament to our amazing team's dedication to living our BUILDING BETTER LIVES mission.

As we celebrate this momentous occasion, we remain steadfast in our promise to enrich our communities, provide solutions to achieve success, simplify your life, and work in your best interest.



OVER 1,000 FIVE-STAR GOOGLE REVIEWS

For #ILoveMyCreditUnion Day (July 28), we shared some of the wonderful five-star Google reviews you have given us! As a small credit union, these reviews are extremely helpful as we work to reach potential new members.

Our employees consistently go above and beyond to ensure that you are receiving the best possible service, and your five-star reviews show appreciation their hard work and commitment to excellence. Thank YOU!

