



Lobby Hours
By Appointment Only

Drive Up Hours
Mon, Tues, Thurs & Friday, 8:30am – 5:30pm
Wednesday, 10am – 5:30pm
Saturday, 9am - noon (Hoffman Branch)

Contact Center
Mon, Tues, Thurs & Friday, 8:30am – 5:30pm
Wednesday, 10am – 5:30pm
Saturday, 9am - noon

Locations:

475 NW Hoffman Lane
Des Moines, IA 50313

1700 E Army Post Road
Des Moines, IA 50320

(515) 288-7225
Toll-free (1-800) 343-1028

www.affinitycuia.org

Holiday Closings & Special Holiday Hours

Memorial Day
Monday, May 31

**AFFINITYLINE - 24/7
AUTOMATED PHONE
BANKING: 1-833-242-3364**

Access your Affinity accounts day or night, all week long. Check balances, verify transactions, transfer between accounts, receive cleared check information, as well as much more.

All you need is your account number and 4-digit PIN number.

*If you are a first-time user, you'll need to enter the last 4 number of your SSN as your PIN number when prompted. Your account number can be found on your paper statement (or e-statement in online banking) and bottom of your checks.

Message to Members

Our annual meeting will take place on Tuesday, May 11. This meeting will be provided in a virtual format while in-person attendance will be limited due to social distancing precautions.

Voting for board members begins Monday, April 12 and closes on Thursday, May 6 with election results announced during our virtual annual meeting. Voting can be completed electronically through online banking via the "Place Your Vote" tab located on the homepage (see image).

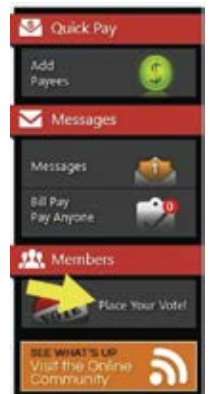
Voting can also be conducted via paper ballot on a request-only basis. Ballots can be picked up and dropped off at either of our branch locations and must be received by close of business on May 6.

We're feeling optimistic about returning to more normal life but are not quite there yet. Members have been able to come into our branches by appointment only for months and we continue to encourage everyone who can use online and remote service tools to utilize those options first, POS-ATM, our drive thru lanes, and then our lobbies as the last option. Our goal is to protect our members and our staff from COVID-19 infection and spread while continuing to serve your financial needs. It has been a challenging year since this all began, and we look forward to better days ahead.

In my January message, I optimistically stated that instant issue cards would be available in the first quarter. Implementation of the program has been delayed by our processor, and we are still hoping to have this in place prior to year-end. In the meantime, we will continue issuing temporary cards as replacements.



Jim Dean, CEO



low intro rate

**HOME EQUITY
LINE OF CREDIT**

0.99%
APR*
for first 6 months

NO CLOSING COSTS*



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



2021 AFFINITY SCHOLARSHIP PROGRAM - \$9,000 AVAILABLE!

Affinity's scholarship program encourages young adults to learn about the credit union movement and to prepare themselves for future challenges. This year, we've partnered with three local high schools to provide \$9,000 in scholarship funds to students looking to further their education after high school. **The application deadline is April 9 at 3:30 p.m.**

To learn more and apply, visit www.affinitycuia.org/about-us/scholarships/



TAX DEADLINE IS ALMOST HERE

The deadline to file your income taxes is April 15. If you haven't filed yet, there's still time. Receive your tax refund up to three weeks earlier than in the mail by choosing direct deposit when you file.

Simply provide your Affinity account number and Affinity routing# 273074504.

Already filed your taxes? Use the IRS "Where's My Refund" link to track the status of your refund as soon as 24 hours after the IRS receives your e-file:

www.irs.gov/refunds

AFFINITY CELEBRATES NATIONAL CREDIT UNION YOUTH MONTH IN APRIL



April is National Credit Union Youth Month. This year's theme is "Be a credit union saver and your savings will never go extinct." Together with credit unions nationwide, Affinity is encouraging youth to develop healthy saving habits.

To help get your child started on the right financial path, open a youth savings account during the month of April and we'll make the first \$5 minimum deposit. Plus, your child will automatically be entered to win a Nintendo Switch!

To open a youth savings account online, visit www.affinitycuia.org/april/

AFFINITY PARTICIPATES IN NATIONAL WEAR RED DAY

Affinity employees proudly celebrated National Wear Red Day by wearing red in support of the American Heart Association to raise awareness for heart disease.

To learn more about heart disease and ways to give back, visit www.heart.org/



Mission Statement

Building Better Lives