



Spring Issue 2020

Drive Up Hours

Mon, Tues, Thurs & Friday, 8am-6pm
Wednesday, 10am -6pm
Saturday, 9am-noon

Contact Center

Mon, Tues, Thurs & Friday, 8am – 6pm
Wednesday, 10am -6pm
Saturday, 9am-noon

Locations:

475 NW Hoffman Lane
Des Moines, IA 50313

1700 E Army Post Road
Des Moines, IA 50320

(515) 288-7225

Toll-free (1-800) 343-1028

www.affinitycuia.org

Holiday Closings & Special Holiday Hours

Memorial Day
May 25: Closed



Message to Members

With our country in a state of emergency because of COVID-19, Affinity has made the decision to indefinitely suspend lobby service. This decision was made in the best interest of our members, employees and community as a whole. Drive-up and contact center services will remain fully operational during normal business hours as we continue to make every effort to provide the same level of service to our members during this unprecedented period. We strongly encourage that you utilize our digital/electronic self-service tools, including online banking, remote check deposit through the free Affinity mobile app, ATMs, and POS debit card transactions with cash back. Expect our staff to verify your current e-mail address or request yours if it's not on your account. This enables us to provide updates in the quickest manner and your information will not be shared with third parties.

Our 70th annual membership meeting is fast approaching. As of now, our meeting will be held at the Holiday Inn, downtown Des Moines on Tuesday, May 12 starting at 6:00 p.m. We made big plans but as of this writing in mid-March, everything is tentative.

We have three openings on the board of directors this year and five candidates are on the ballot seeking your support. Members will be able to cast their votes on-line through It'sMe247 on-line banking or in our branches at the computers we've set up to allow all members to vote. Staff will need to assist members who don't use home banking to cast their votes. Members attending the annual meeting will have the option of voting in person. I would like to thank Andy Roby and Jenelle Patterson for their years of service as board members.

This year we have partnered with Des Moines North High School and Saydel High School to award four \$1,500 scholarships to graduating seniors. Two of the four must be awarded to students pursuing a career in the trades, while the other can either be a traditional college/university or for trade school.



Jim Dean, CEO



Affinity Credit Union is an Equal Housing and
Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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YOUR DIGITAL BRANCH

Affinity offers all the convenient features you need to manage your money no matter where you are. Your digital branch is always open.

Online Banking – Do it all from the convenience of your computer.

- View account balances and transaction history
- Schedule, make and monitor your payments with bill pay
- Set up Text Banking and eAlerts
- Transfer funds between multiple Affinity accounts
- Access paperless statements
- Apply for a loan
- Gain access to Mobile Banking

Affinity Mobile App – Access your accounts right from your phone.

- Deposit checks with Mobile Check Deposit
- Schedule, make and monitor your payments with mobile bill pay
- View account balances and transaction history
- Access paperless statements
- Manage debit cards: eAlerts, temporarily lock or report a stolen card
- Apply for a loan

** Must be enrolled in Online Banking to use mobile app.*

AffinityLine Voice Response – Access your accounts 24 hours a day with our telephone voice response system. Just dial 1-833-242-3364.

- Hear your current balances, last transactions and cleared checks
- Transfer funds between your Affinity accounts and more!

Online Loan Payments – Use our secure online Payment Center to pay your Affinity loans with a credit or debit card. To learn more, visit www.affinitycuia.org.

**The cost to make a debit/credit card payment is based on the dollar amount you are paying.*



FIRESTONE CELEBRATES 75 YEARS!

Affinity is honored to have kicked off Firestone's 75th anniversary celebration! On February 27 & 28, Affinity staff members purchased and served cake to all Firestone employees as small symbol of our appreciation and gratitude.

Did you know Affinity Credit Union was founded by Firestone employees to serve Firestone employees?

The date was April 29, 1949 when ten Firestone Tire workers set their names together in a bond of common trust that lives today as Affinity Credit Union and its 13,000+ members.



AFFINITY HONORS USW LOCAL 310 WORKERS

Affinity was proud to present 310 Day, a celebration honoring USW Local 310 workers. On March 10 and 12, 310 union and Firestone workers stopped by Affinity's booth at the Firestone plant to take a spin at the prize wheel. In addition, workers had the opportunity to enter our \$310 prize drawing. 4 winners were announced on March 13.

Mission Statement

Building Better Lives

Board of Directors: David Busch, Chairman | Cara Harris, Vice Chairman | Lee Roy Porter, Treasurer | Marjorie Ramsey, Secretary

Supervisory Committee: Andrew Roby | Cindi Summers | James Martens | Jenelle Patterson | Jessica Scott | Jesus Escobedo (associate board member)