

AFFINITYLINE | 833-242-3364

Access your Affinity accounts to check balances, verify transactions, transfer between accounts, receive cleared check information and more.

All you need is your account number and 4-digit PIN password.

*If you are a first-time user, you'll need to enter the last 4 numbers of your SSN as your PIN number when prompted. Your account number can be found on your statement and bottom of your checks.

AFFINITY IS HIRING

We're always looking for talented and motivated people to join our team. We offer a very robust benefits package (including medical, dental, vision, 401k, PTO) that includes tuition reimbursement and more. You will have time off to volunteer in our community, time off to spend with your family and you get your birthday off every year!

Check out our career opportunities at www.affinitycuia.org

We're
HIRING

MESSAGE TO MEMBERS

We are just over a month away from our annual membership meeting, taking place the evening of Tuesday, May 9. The ballroom at the top of the Holiday Inn Mercy Campus (1050 6th Ave, downtown Des Moines) holds up to 300 and what better way to demonstrate member democratic control than to fill it up? There will be food and prizes, but most importantly, our elected leaders and management will share with you the state of the credit union. We'll talk about our finances and highlights from the past year, while also focusing on our plan for the future. Some of you have been attending our annual membership meeting for decades, and we hope to continue to see your familiar faces again this year. Arrive by 5:30 p.m. to socialize, and the meeting is expected to begin around 6:00 p.m.

James Reasoner and Webster Kranto will be sworn in as our new directors. James has been very public in sharing his journey as a member and Webster brings a wealth of leadership experience and skills to our board. These are challenging times, but they are filled with opportunity. We're excited that both gentlemen have agreed to make this commitment.

In the past, when a debit or credit card has been lost or compromised, we issued a temporary card until a permanent card could be issued through our processor. Unfortunately it could take up to 7-10 business days for delivery of the permanent card, which was less than ideal for members. Great news — now we are able to issue permanent cards *instantly* in each of our branches. We continue to invest in new and innovative technology to simplify your finances.

Look for several additional services to become more efficient this year. Phone service and loan processing have both been areas of major focus and I'm certain those of you using either are able to notice improvements. We're not done yet and more upgrades are on the way.

On our member survey, you told us that our deposit rates need to better match up with Veridian and GreenState. Check our rates and disclosures and you'll see which credit union offers the some of the best returns on every major product for our standard programs, not just promotional specials. We do.



Jim Dean, CEO

www.affinitycuia.org • 515-288-7225 • 800-343-1028

475 NW Hoffman Lane
Des Moines, IA 50313

1700 E Army Post Road
Des Moines, IA 50320

Lobby Hours

Mon, Tues, Thurs: 9:00 am – 5:00 pm
Wednesday: 10:00 am – 5:00 pm
Friday: 9:00 am – 5:30 pm
Saturday: closed

Drive-Up Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm
Wednesday: 10:00 am – 5:30 pm
Friday: 8:30 am – 6:00 pm
Saturday: closed

Phone Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm
Wednesday: 10:00 am – 5:30 pm
Friday: 8:30 am – 6:00 pm
Saturday: closed



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

2023 ANNUAL MEMBERSHIP MEETING — TUESDAY, MAY 9

Join us on the top floor of the Holiday Inn Downtown Mercy Campus for a night of food, drink, prizes, and the spirit of credit union membership. Registration begins at 5:30 p.m. with the meeting expected to start around 6:00 p.m.

SPACE IS LIMITED — Please RSVP at www.affinitycuia.org/2023-annual-meeting





EASTER EGG HUNT

SATURDAY, APRIL 8

HOFFMAN BRANCH

AGES 7 & UNDER ▪ 10 A.M.

AGES 8+ ▪ 11 A.M.

The Easter Bunny will be making a special appearance for photos.

Be sure to bring your camera.

AFFINITY COMMITS TO \$25,000 DONATION TO FOOD BANK OF IOWA

We are pleased to announce a donation of \$25,000 toward Food Bank of Iowa’s Building Healthy Futures capital campaign, which will help fund an expansion of the food bank’s Des Moines distribution center.

“It’s an honor to bring two great brands together, both working to strengthen the community and build better lives,” said Food Bank of Iowa CEO Michelle Book. “We are grateful for Affinity Credit Union’s support of our mission to alleviate hunger.” Affinity’s logo can also be seen on a newly wrapped delivery truck, servicing and delivering to Food Bank of Iowa partners in the Des Moines metro area.



YOUR MONEY IS SAFE AT AFFINITY CREDIT UNION

Recent news about the failure of Silicon Valley Bank in California and Signature Bank in New York can lead to questions regarding your financial institution’s health. **It’s important our members know that their money is protected.**

Deposits at Affinity are federally insured by the National Credit Union Administration (NCUA). This means that each individual depositor is insured by the National Credit Union Share Insurance Fund for up to \$250,000. Learn more about the National Credit Union Share Insurance Fund at mycreditunion.gov

