

## HOLIDAY CLOSINGS

### Juneteenth

Monday, June 19

### AFFINITYLINE | 833-242-3364

It's the quickest and easiest way to check your account balance over the phone.

**All you need is your account number and 4-digit PIN password.**

\*If you are a first-time user, you'll need to enter the last 4 numbers of your SSN as your PIN when prompted.



## MESSAGE TO MEMBERS

At our annual meeting, a member shared her experience of witnessing funds being withdrawn from her account while viewing through online banking. Being resourceful, she figured out how to lock her debit card down and stop the malicious activity before causing further issues. This member's experience suggests our need to inform members of the many controls you can and probably should put into place on your accounts.

### ENROLL IN TEXT BANKING

Text banking allows you to request account information via text, as well as to receive important information about your account via text. You can enroll by selecting *Text Banking* under the *Featured Services* tab in the top left corner of online banking.

### ENROLL IN E-ALERTS

e-Alerts are notifications for account activity that is important to you... such as monitoring account balances, verifying transaction amounts, receiving loan payment reminders, and more. Activate e-Alerts through either online banking or the mobile app, where you can choose whether to receive notifications via secure message center, email and/or text message.

### ENROLL IN ACTIVITY ALERTS

Enable *Activity Alerts* through the *Manage My Cards* icon in the Affinity mobile app to stay up to date on purchases and monitor possible fraudulent activity. **You'll receive text notifications any time your Affinity debit or credit card is used to perform a transaction.**

While I'm suggesting things that individual members can and should do to protect their money, the credit union continuously invests in information security, prevention of cyber-security threats and overall security. The evolution of threats is concerning and with the expectation of instant access 24/7, we take extraordinary measures to protect the members and assets of the credit union. The tools are available and are free of charge. In the world we live in today, please take precautions to monitor and protect your money. We'll do everything we can to help you do so.



**Jim Dean, CEO**

[www.affinitycuia.org](http://www.affinitycuia.org) • 515-288-7225 • 800-343-1028

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Des Moines, IA 50313  
  
1700 E Army Post Road  
Des Moines, IA 50320

### Lobby Hours

Mon, Tues, Thurs: 9:00 am – 5:00 pm  
Wednesday: 10:00 am – 5:00 pm  
Friday: 9:00 am – 5:30 pm  
Saturday: closed

### Drive-Up Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm  
Wednesday: 10:00 am – 5:30 pm  
Friday: 8:30 am – 6:00 pm  
Saturday: closed

### Phone Hours

Mon, Tues, Thurs: 8:30 am – 5:30 pm  
Wednesday: 10:00 am – 5:30 pm  
Friday: 8:30 am – 6:00 pm  
Saturday: closed



Affinity Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

## 29TH ANNUAL AFFINITY CHARITY GOLF OUTING

Join us at Toad Valley Golf Course on Wednesday, August 9 for what will surely be another amazing day of hole-in-ones and raising funds.

With your support, we were able to raise \$21,750 for Big Brothers and Big Sisters of Central Iowa last year. Let's do it again!

Learn more: [www.affinitycuia.org/golf](http://www.affinitycuia.org/golf)



## AFFINITY IS YOUR HOME FOR HOME LOANS

Brian Goetzinger is here to help with any and all home loan needs you may have.

Phone: 515-777-7809

Email: [bgoetzinger@affinitycuia.org](mailto:bgoetzinger@affinitycuia.org)



**MEET BRIAN GOETZINGER**  
MORTGAGE LOAN OFFICER  
NMLS# 22353



## AN UPDATE ON THE ATMs AT AFFINITY

Between November 2021 and December 2022, three of our ATMs were destroyed in theft attempts.

These thieves and vandals netted zero dollars from their three heists but created a lot of frustration for members and management. We've taken significant measures to deter our ATMs and buildings from being targeted but we cannot control the decision making of a criminal.

Make sure to keep in mind that we are members of the Shazam Privileged Status network, meaning that there are hundreds of surcharge-free ATMs in the Greater Des Moines area, as well as statewide, where members can withdraw cash for free.



## 2023 BOARD ELECTION RESULTS

This year featured an incredibly strong field of candidates. We welcome their vast expertise & diverse perspectives.

Elected to serve on our volunteer board - clockwise from top left:

Bridget Cravens-Neely  
Cara Harris  
James Reasoner  
Webster Kranto



### BOARD OF DIRECTORS

Executive: Cindi Summers, Chair | Christian Quijano, Vice Chair | Webster Kranto, Treasurer | Bridget Cravens-Neely, Secretary

Supervisory: Aaron Olson | Cara Harris | James Reasoner | Lee Roy Porter | Terry Jones